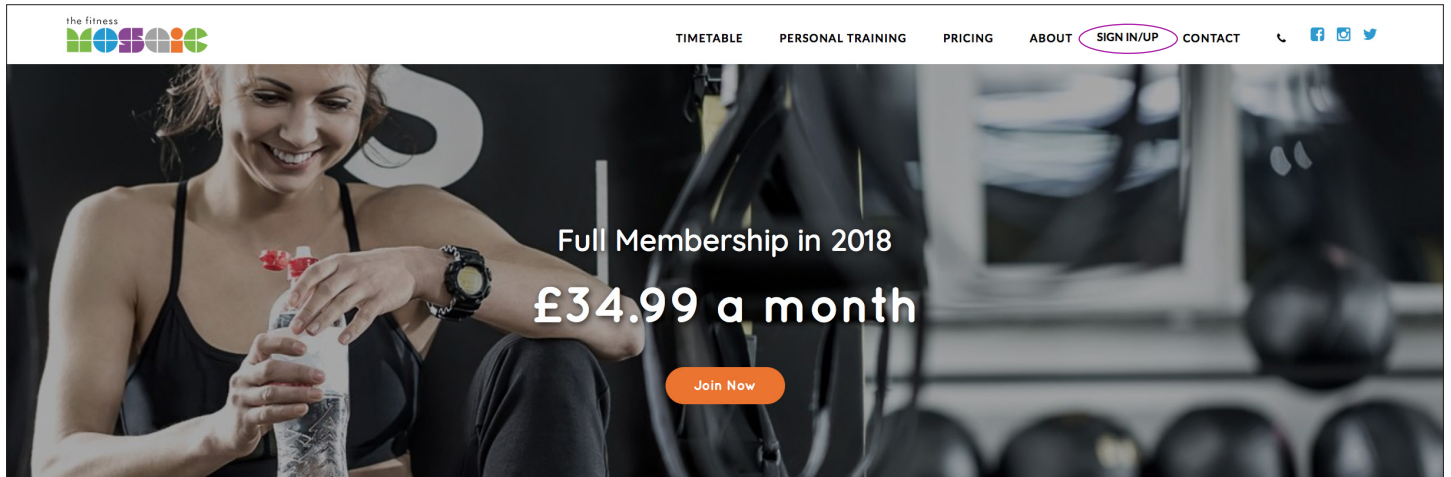


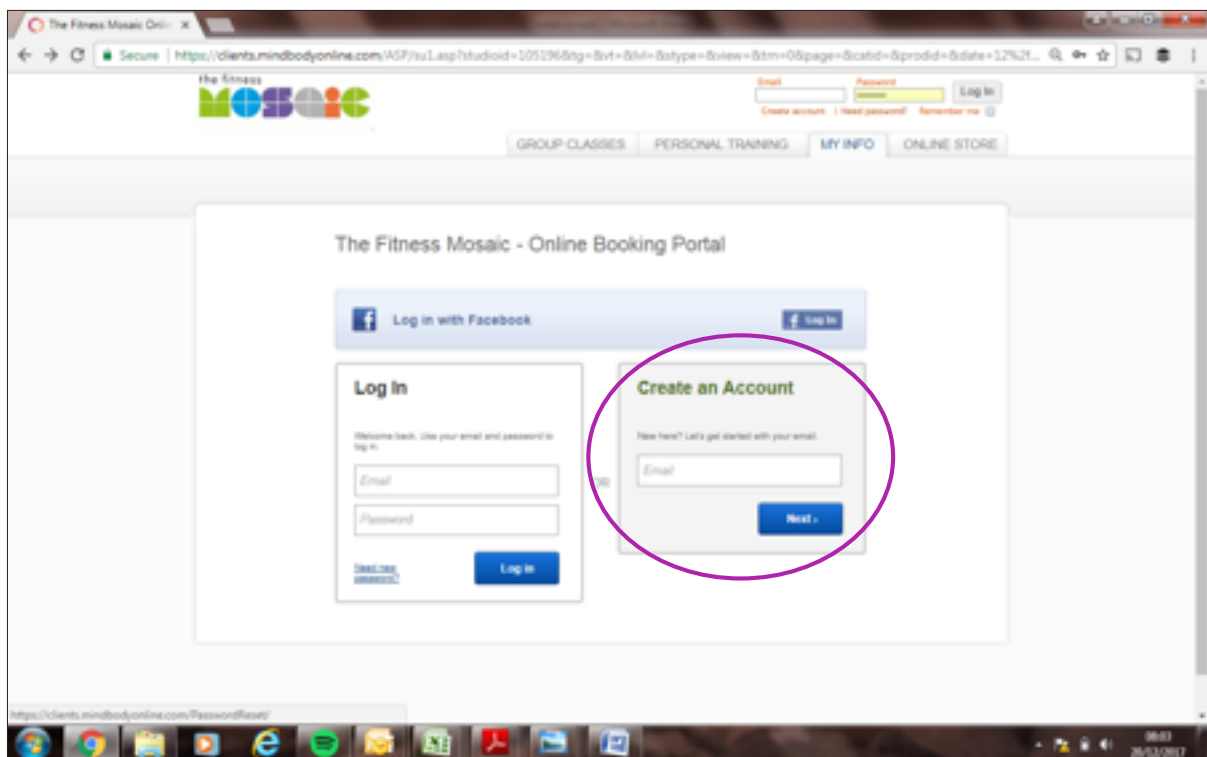


- From The Fitness Mosaic website – click any link ‘sign in/up’



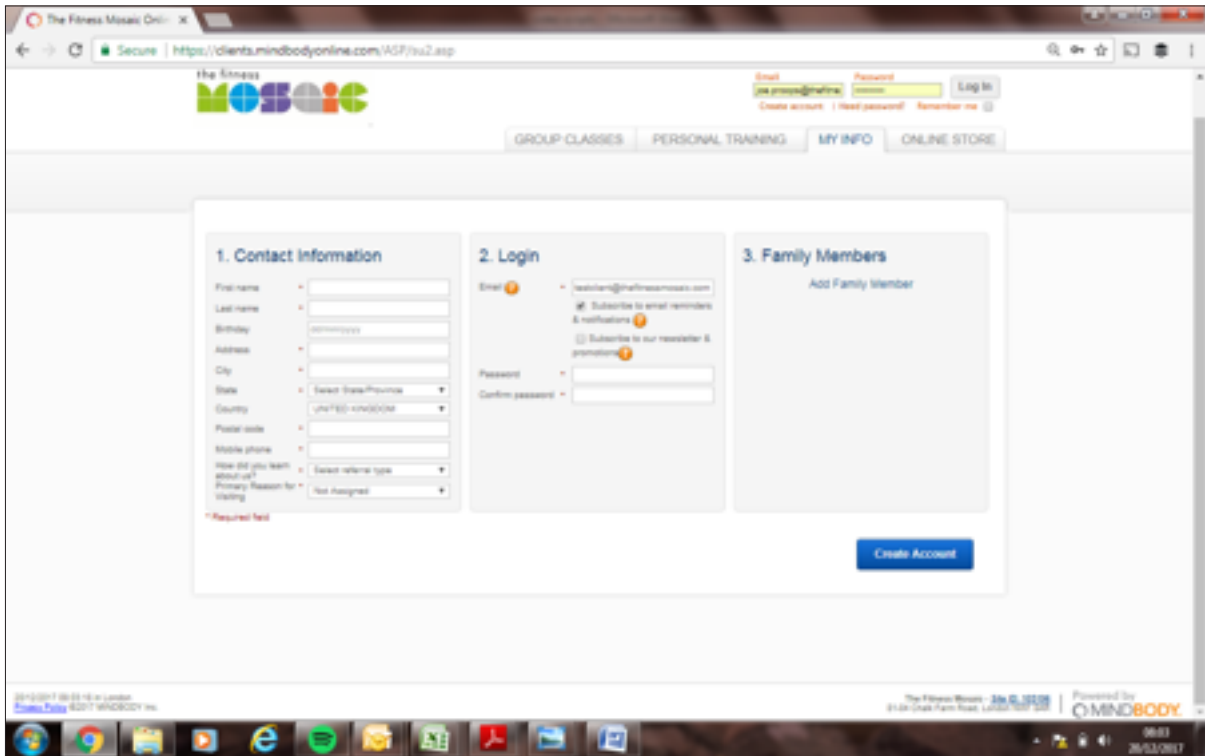
This takes you to our software platform that allows you to book into classes and runs things like your monthly payment. The software system is called Mind Body Online.

- If you have never been to our club before, you will need to create a new profile. On the right hand-side of the page, for ‘new client’ enter your email address.





- You will then need to fill in some information – you will not be able to move to the next section unless an item marked with asterisk is filled in.

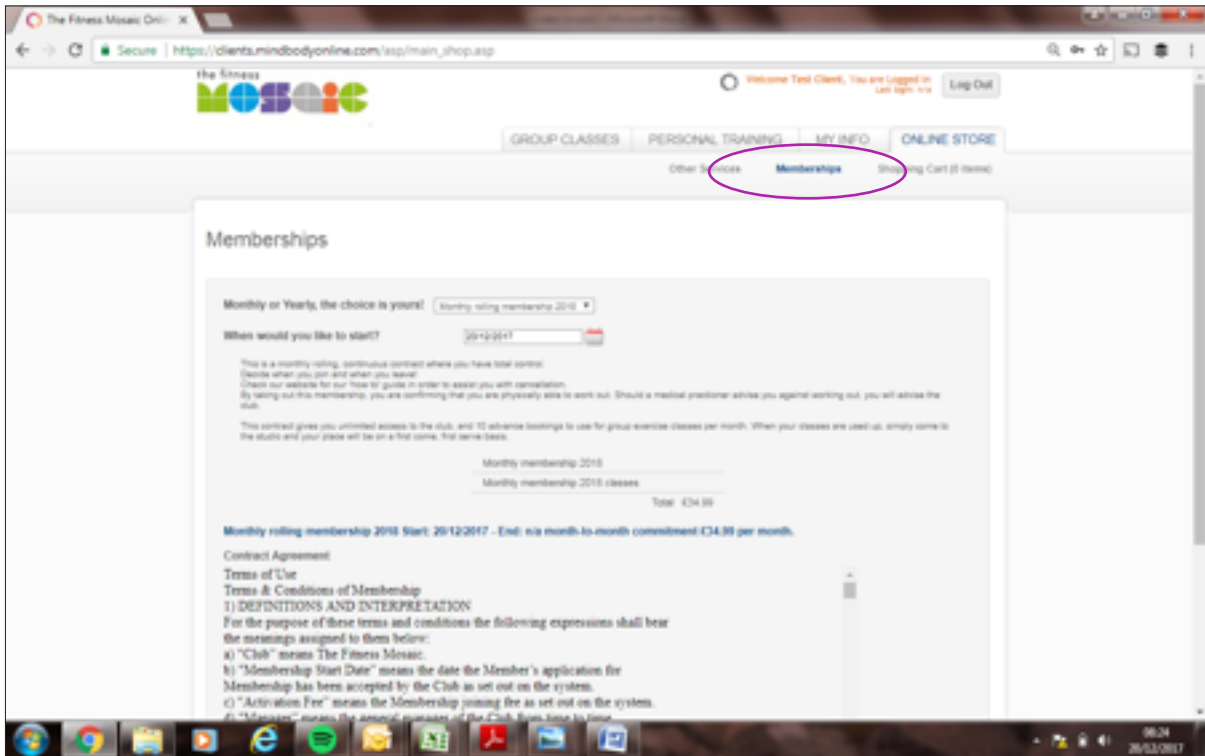


One of the key things you need to do is set up your password. This will synchronise your Mind Body Online account to The Fitness Mosaic App and will allow you to book classes easily and quickly.

- Once you have created your profile, you will be directed to your account homepage. At the top of the page, you will see:
 1. Group Classes
 2. Personal Training
 3. My info
 4. Online Store



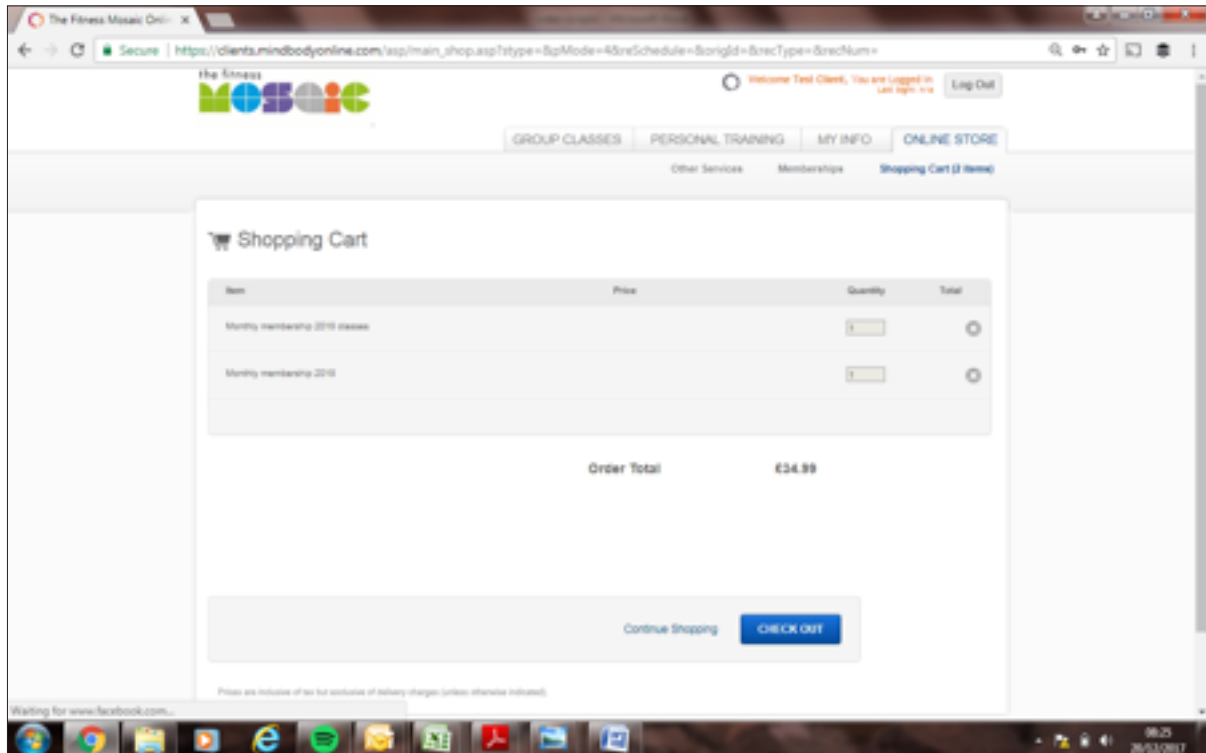
- Click memberships; in the drop down choose between our £34.99 monthly rolling package or if you want to pay for 12 months in advance; our paid in full package for £34.99.



- Choose when you want to start your membership. This will be the start date when you can access the club. It is also the date you are setting for your monthly recurring payment date.
- Take a moment to read, understand and tick the Membership terms and conditions at the bottom of the page.



- You will then be taken to the till on our checkout page – click checkout.



- Enter your card details in the payment screen. You can pay by debit or credit card. Once your details are entered, click 'place order'. We do not unfortunately accept American Express.



- You will know the transaction is complete, when you see the purchase complete screen.

